

Troubleshooting Performance Problems

How to identify and correct performance problems in your workplace.

Every day, entrepreneurs, small to medium business owners and managers are comparing the current level of performance to the desired level. Then they often apply solutions that they or others have used in the past. There is a better way!

This workshop teaches entrepreneurs, small to medium business owners and managers to use a systematic approach to define a performance gap, set reasonable goals, identify the underlying causes of the problem, select the needed solution(s), implement the desired changes, and measure the results.

This is a two-day workshop in Gananoque that will provide you with models, tools and hands on practice to drive your organizations' performance and success.

Learning Outcomes

By the end of this seminar, you will be able to:

- Identify and analyze performance gaps in the workplace.
- Analyze the gap to determine causes.
- Select and implement solutions to the problem.
- Measure the results.

Workshop Topics

- Performance Coaching
- Writing Business Requirements
- Performance Analysis
- Trend Analysis
- Cause Analysis
- Forcefield Analysis
- Intervention Selection
- Cost Benefit Analysis
- Business Cases
- Implementing Changes

- Managing Change
 - Evaluation
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Who Should Attend This Course?

This course is for entrepreneurs, small to medium business owners and managers who are interested in optimizing organizational performance and achieving business success.

Does This Course Address Your Competency Development Needs?

This training workshop addresses:

- Analytical Thinking
- Problem Solving
- Analysis
- Coaching
- Change Management
- Evaluation